Option 1: Use Jeevan Pramaan (Digital Life Certificate)

This is the most convenient method.

Step-by-Step

1. Install the Jeevan Pramaan App

• Android: Search "Jeevan Pramaan" on Google Play Store.

2. Keep Ready

- Aadhaar number
- Mobile number linked with Aadhaar
- Pension Payment Order (PPO) number
- SBI pension account details

3. Device Registration

The app will ask for:

- Aadhaar authentication (OTP / biometric depending on device)
- Face scan (if using face authentication)

4. Generate Life Certificate

During the process:

- Enter PPO number
- Select Pension Sanctioning Authority: Coal India Ltd
- Select Disbursing Agency: State Bank of India

After Aadhaar + face verification:

You will receive a Pramaan ID
Your Digital Life Certificate is automatically sent to SBI

5. Download Your Certificate (Optional)

Go to:

jeevanpramaan.gov.in
Menu → Download Life Certificate
Enter:

- Pramaan ID
- Aadhaar number

You will get the PDF.



Option 2: Do It at SBI Branch (Offline)

Just visit your pension-paying branch and carry:

- Aadhaar card
- SBI pension account passbook
- PAN (optional)
- Pensioner ID (if you have)

The bank officer will:

- Verify identity
- Fill the Life Certificate form
- Update it in the system



Option 3: Submit at Coal India Offices

CIL / CMPDI Pension Cell also accepts life certificates manually.

Carry:

- Aadhaar
- PPO
- CIL Retired Employee ID
- Simple life certificate form (they provide)